

# Partnerships with service providers



“Why do you look at me differently when I tell you I’m a service provider?”

Source: Tim Keilty

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Jean Vanier

Source: Vanier J Speech at Templeton Prize Giving Award

“There is a revolution going on. We are beginning to realise that everyone, every human being is important. We are beginning to see that every human being is beautiful. At the heart of this revolution are not the powerful, the wealthy or intelligent. It is people with disabilities who are showing us what is important: love, community and the freedom to be ourselves.”



**What's our dream for those we love?**

**Money? Power? Fame?**

**or**

a life of citizenship  
freedom, meaning,  
contribution

**an ordinary life is not  
enough**

Institutional Exclusion



**Deinstitutionalisation**

Service System Ghetto



**Inclusion**

Equal Citizenship



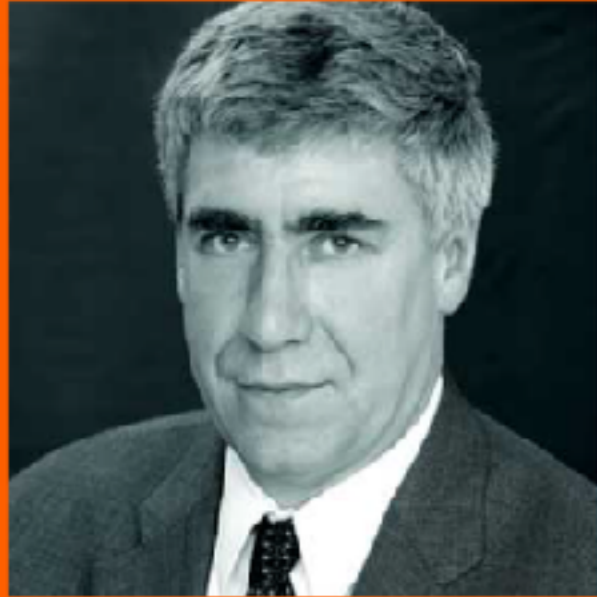
**Deinstitutionalisation:**  
As institutions were closed they were often just replaced by segregated services - ghettos - the challenge is to create real inclusion.

Source: Duffy S & Perez W (2011)  
Keys to Citizenship

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Jeremy Waldron

“Above all, I think the idea of citizenship should remain at the centre of modern political debates about social and economic arrangements. The concept of a citizen is that of a person who can hold [their] head high and participate fully and with dignity in the life of [their] society.”

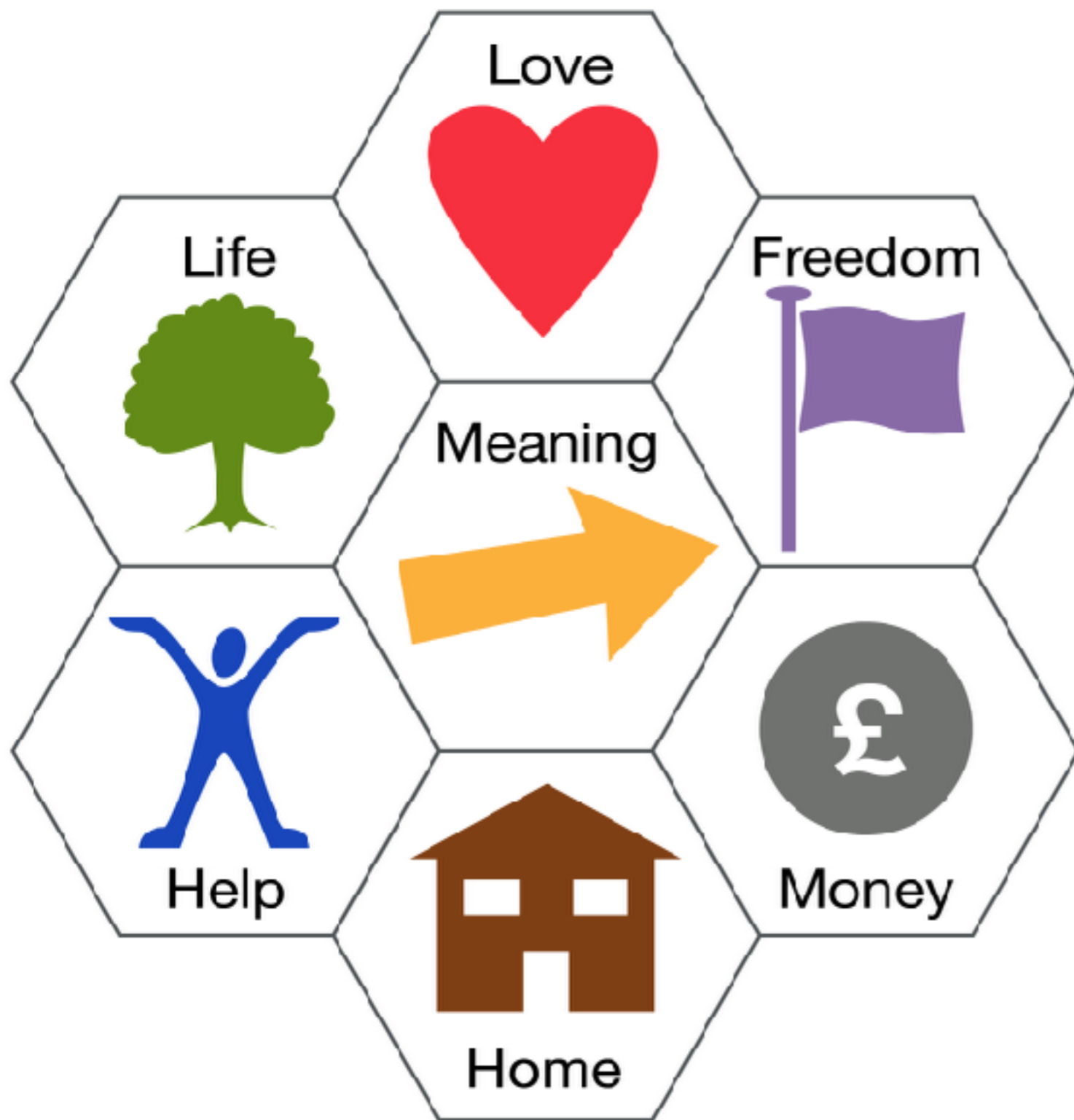
Source: Waldron J (1983) *Liberal Rights*. Cambridge, Cambridge University Press p. 308





Wendy Perez



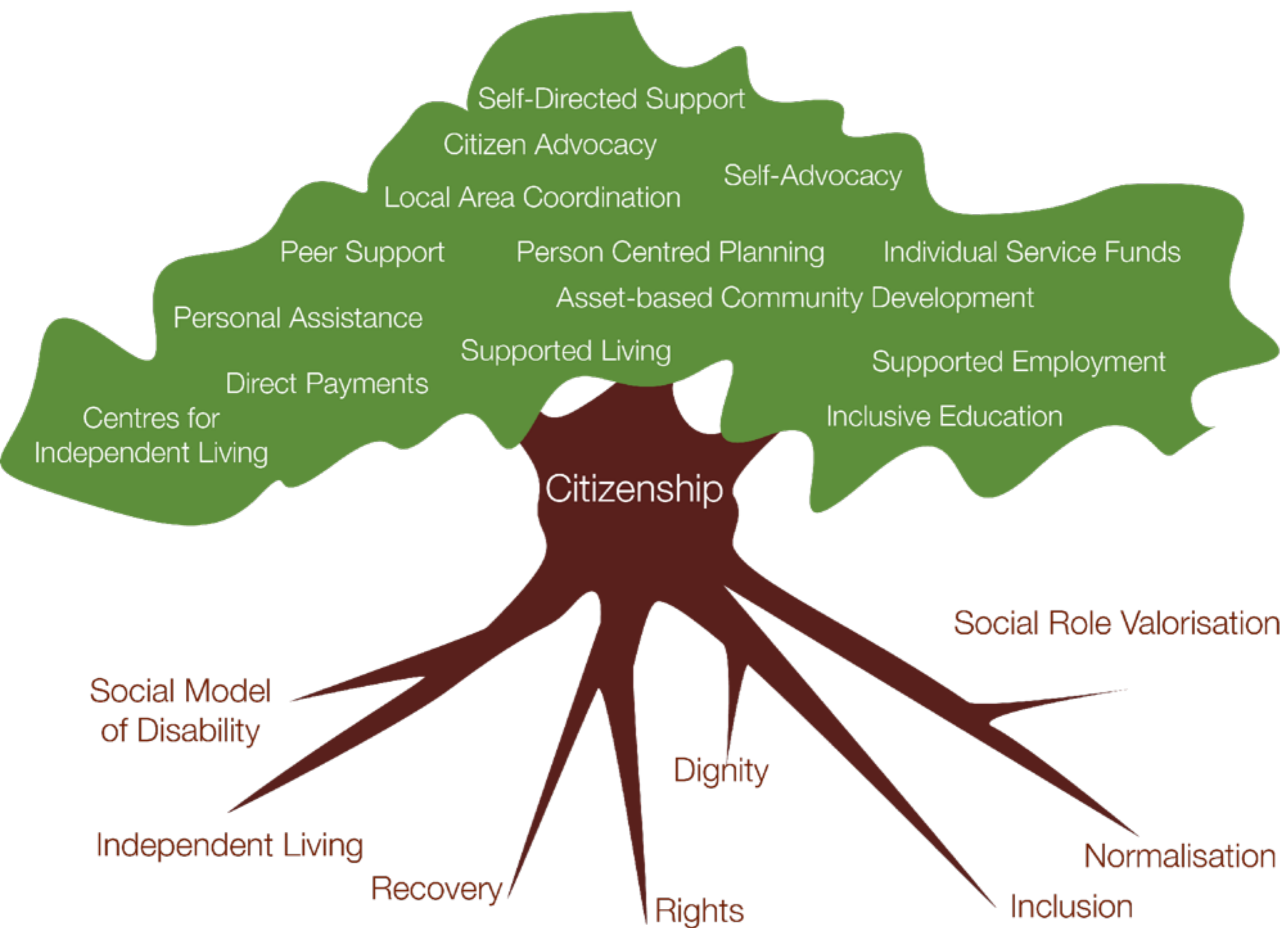


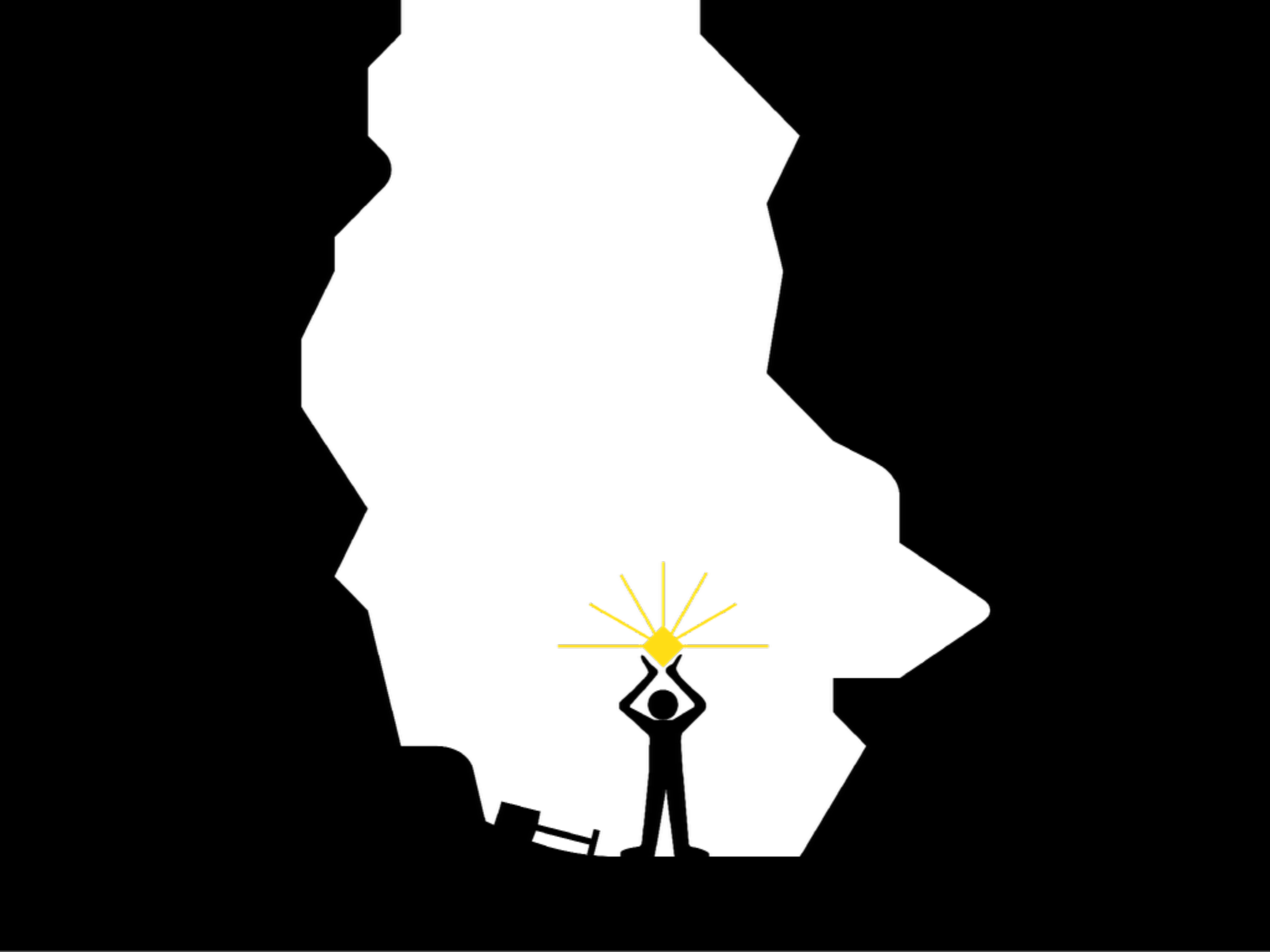
**7 Keys to Citizenship:**  
A life of love,  
meaning and freedom  
is found through  
a life of active  
citizenship and  
belonging

Source: Duffy S & Perez W (2011)  
Keys to Citizenship

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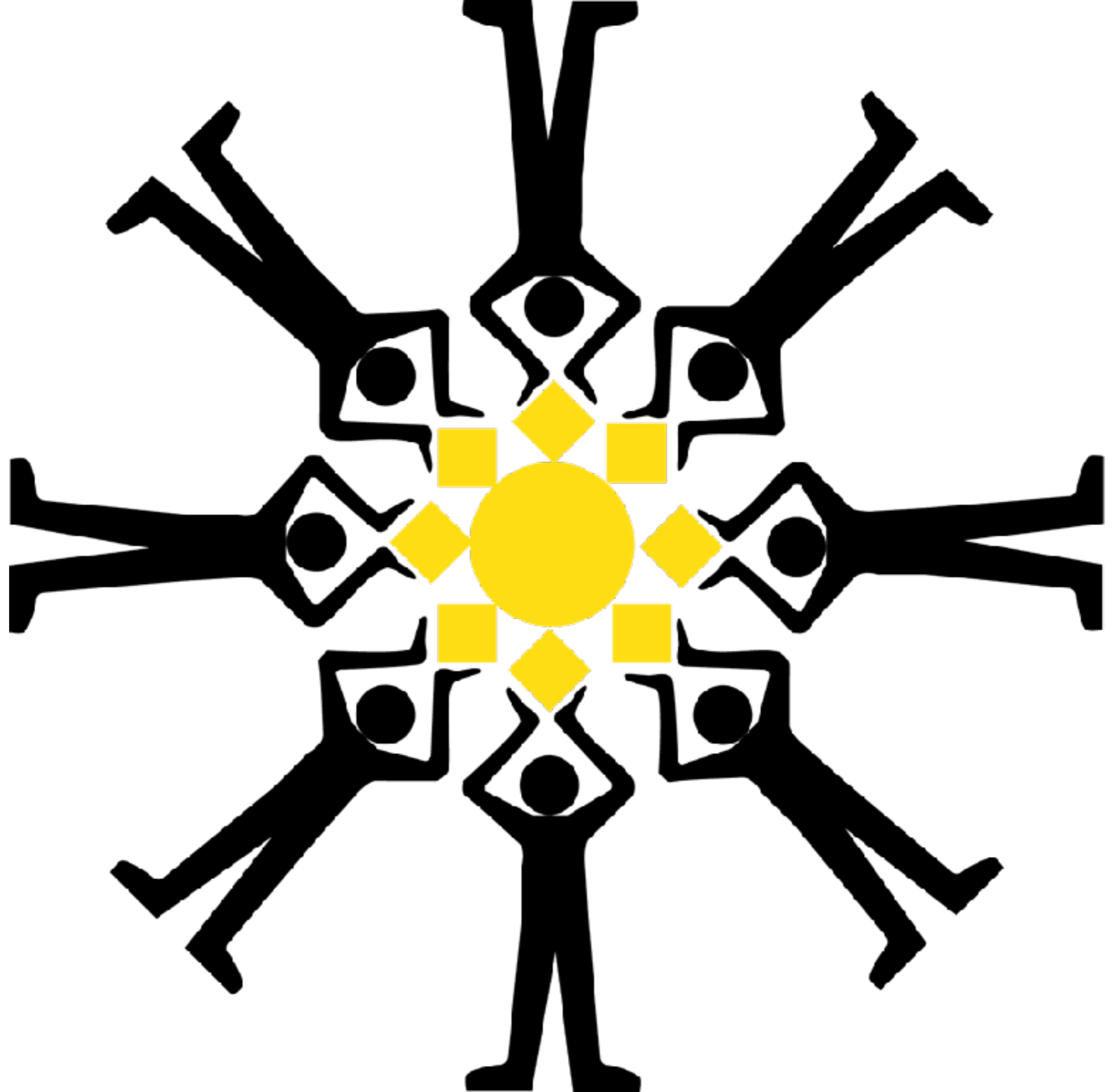






We don't need to  
give our power  
away







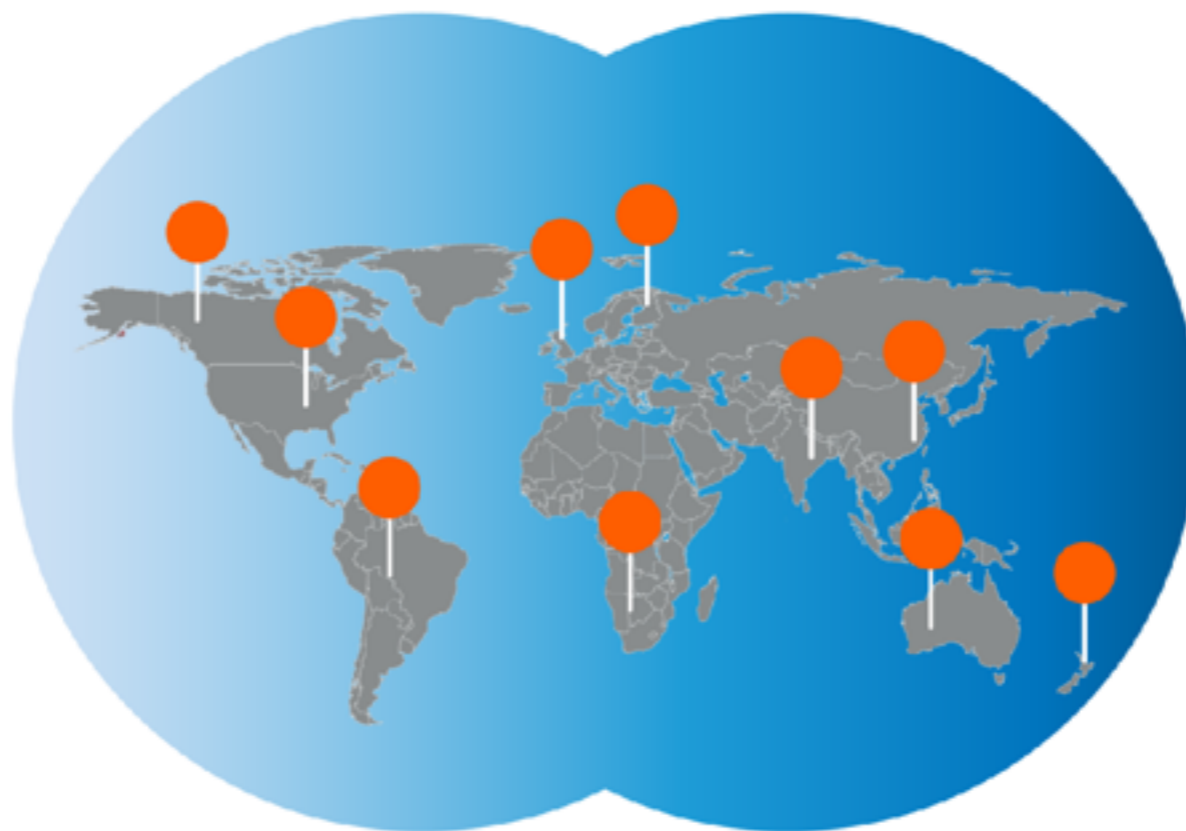
# Citizen Network

FOR A WORLD WHERE EVERYONE MATTERS



- PROGRAMME:**
- Action Learning
  - Training
  - Webinars
  - Events
  - Research
  - Publications
  - Publicity
  - Mailings
  - Connect

Inspiration & information



- ACTION:**
- Innovation Zones
  - Alliances
  - Campaigns
  - Lobbying
  - Reinvestment
  - Donations

Practical collaboration



Cooperative governance

“share, and share alike”



Organisation & facilitation



Free membership for individuals & organisations

Let's do what citizens do...  
work together for a better world



**Citizen Network**  
FOR A WORLD WHERE EVERYONE MATTERS





I appear different and I am not treated like other people

If I'm unhappy or angry my behaviour might seem frightening

The vicious cycle at the heart of the institution

in an institution its even harder for people to see I don't belong here

so people are more likely to put me in an institution

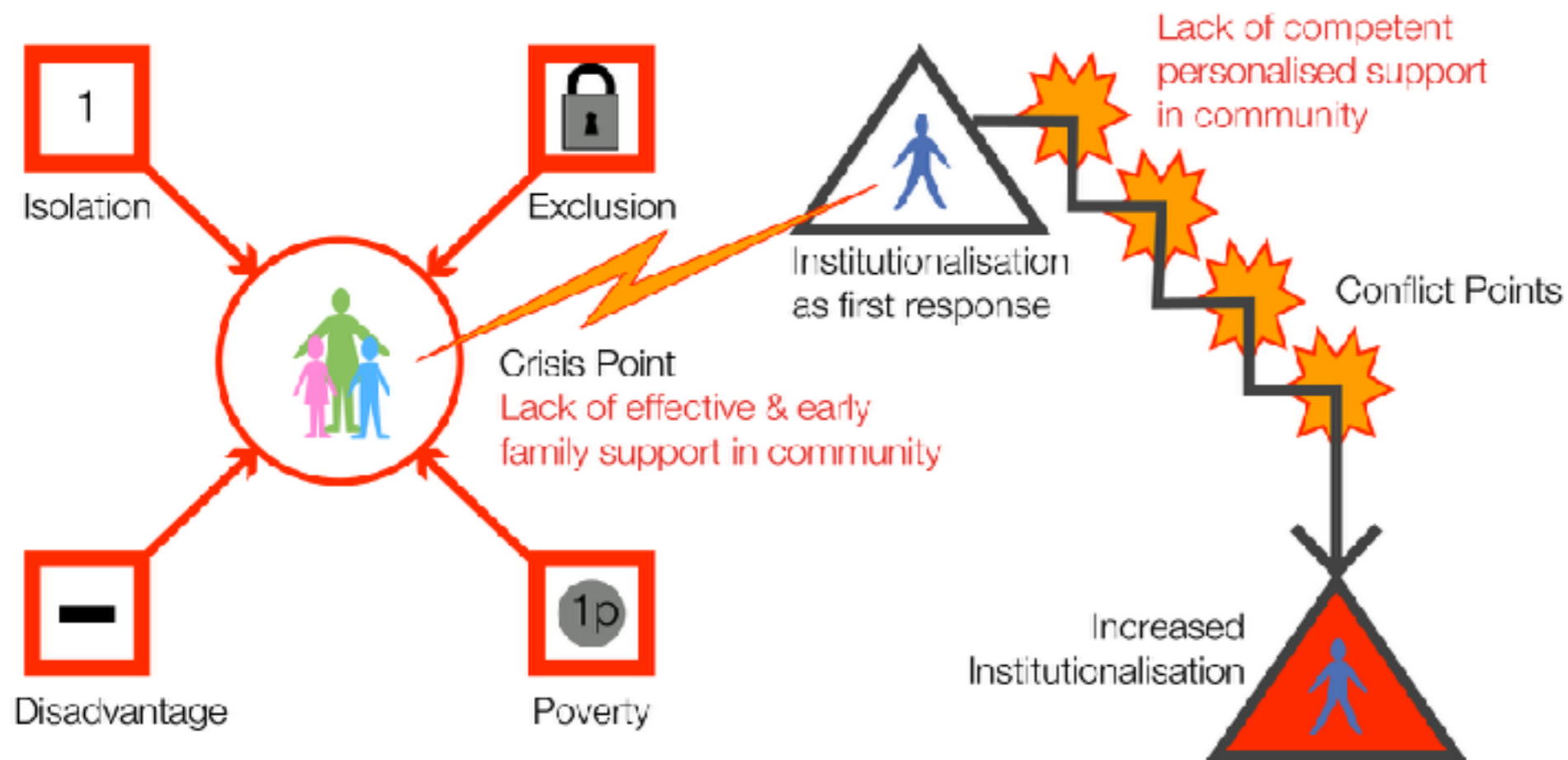
cut off from friends, family and home I'm more likely to be upset

There is a vicious cycle at the heart of the institution which can easily pull people down and trap them for years

Source: Dalrymple J & Brown F (2017)

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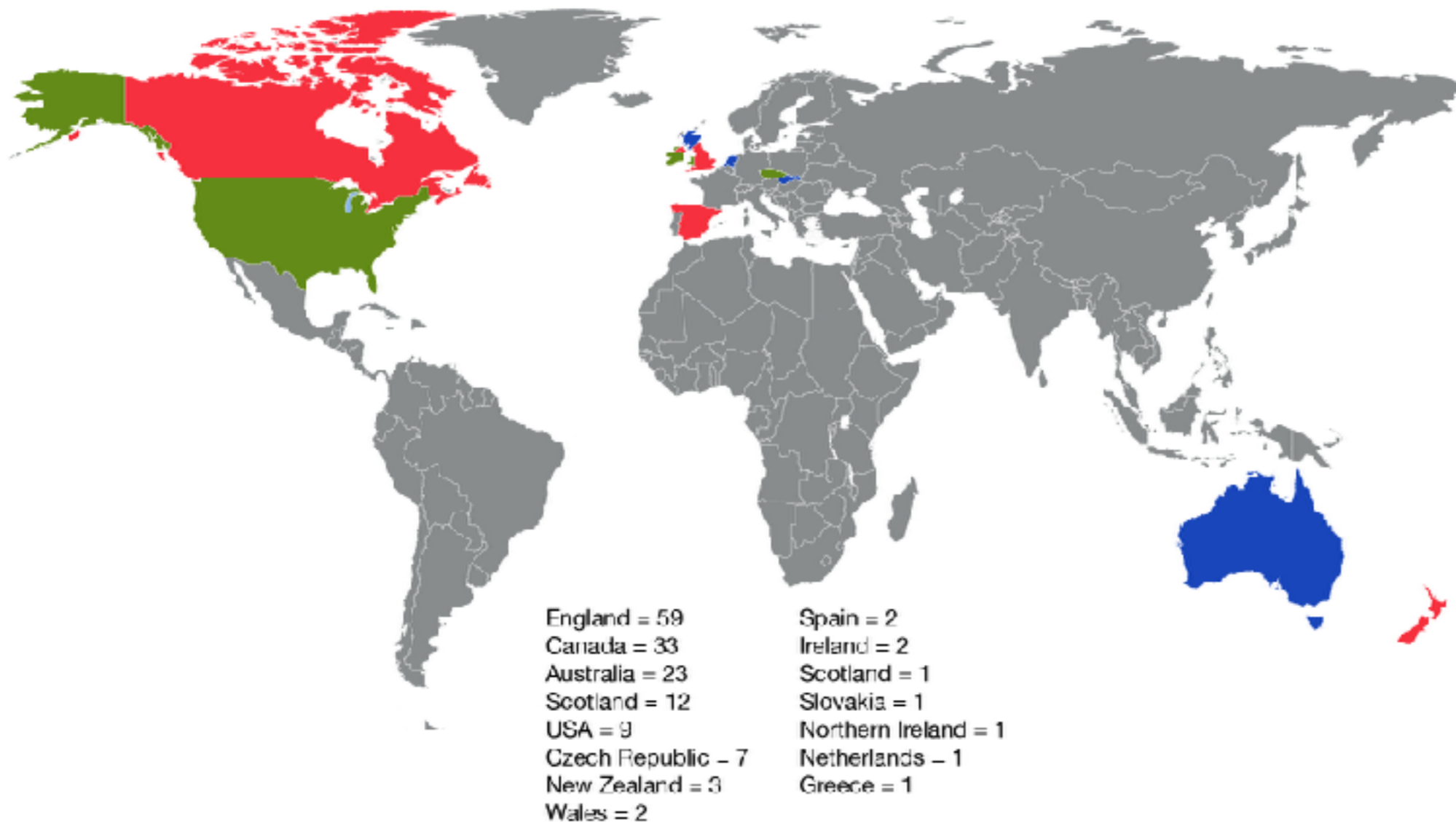
People end up in private hospitals with challenging behaviour reputations because of a failure to support families and provide personalised support

Source: Duffy S (2013) Returning Home: piloting personalised support. Sheffield: Centre for Welfare Reform.

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## Where in the world are people using Personalised Support?



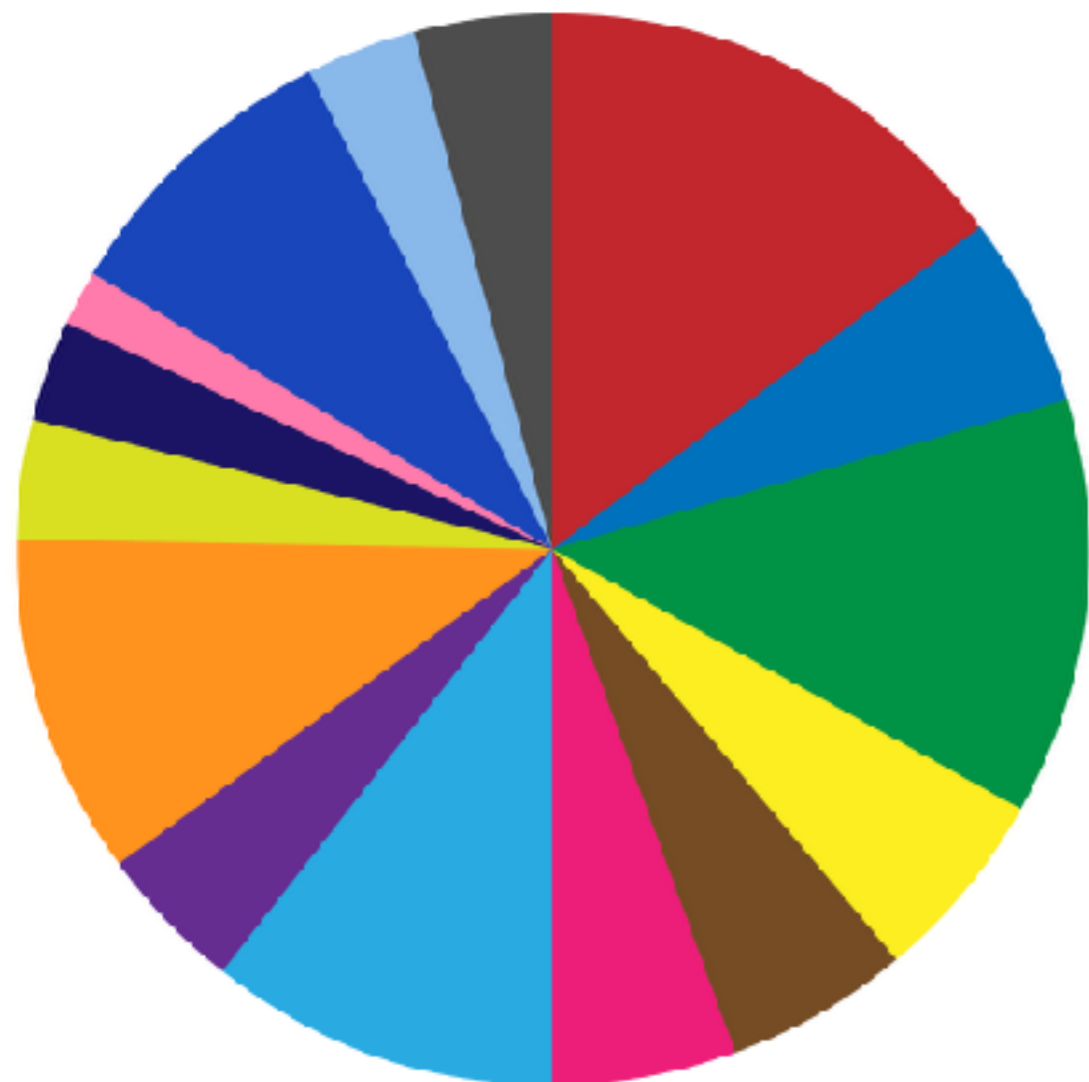
Many different people with many different needs are getting personalised support

Source: Duffy S & Sly S (2017) Progress on Personalised Support

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Source: data gathered by internet survey, results to be published in full in due course by



- People with end of life conditions
- Children with complex health care needs
- Adults with complex health care needs
- Children in care or 'looked after children'
- People with substance abuse problems
- Children with mental health needs
- Adults with mental health needs
- Children with physical disabilities
- Adults with physical disabilities
- People with dementia
- Older people who need assistance
- Children on the autistic spectrum
- Adults on the autistic spectrum
- Children with learning disabilities or intellectual disabilities
- Adults with learning disabilities or intellectual disabilities

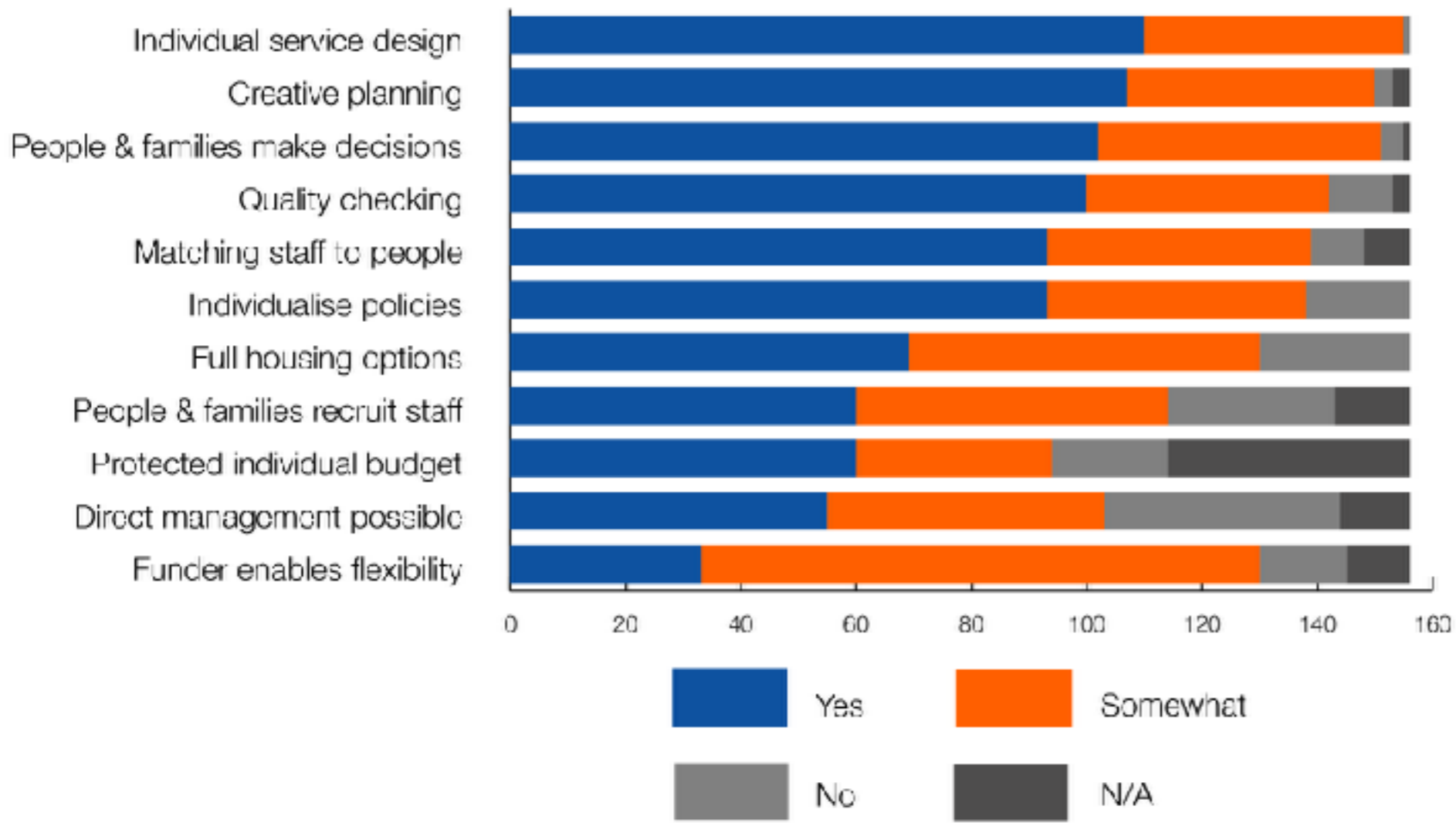
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Progress on personalised support has evolved over many years and progress varies and is evolving



Source: Duffy S & Sly S (2017) Progress on Personalised Support

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Committed & Flexible



Creative & Resourceful



The Goal is Citizenship



Partnership Working

Personalised support means supporting people's citizenship through commitment, creativity, individualisation and working in partnership

Source: Duffy S & Sly S (2017) Progress on Personalised Support. Sheffield: Centre for Welfare Reform.

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Fully Individualised

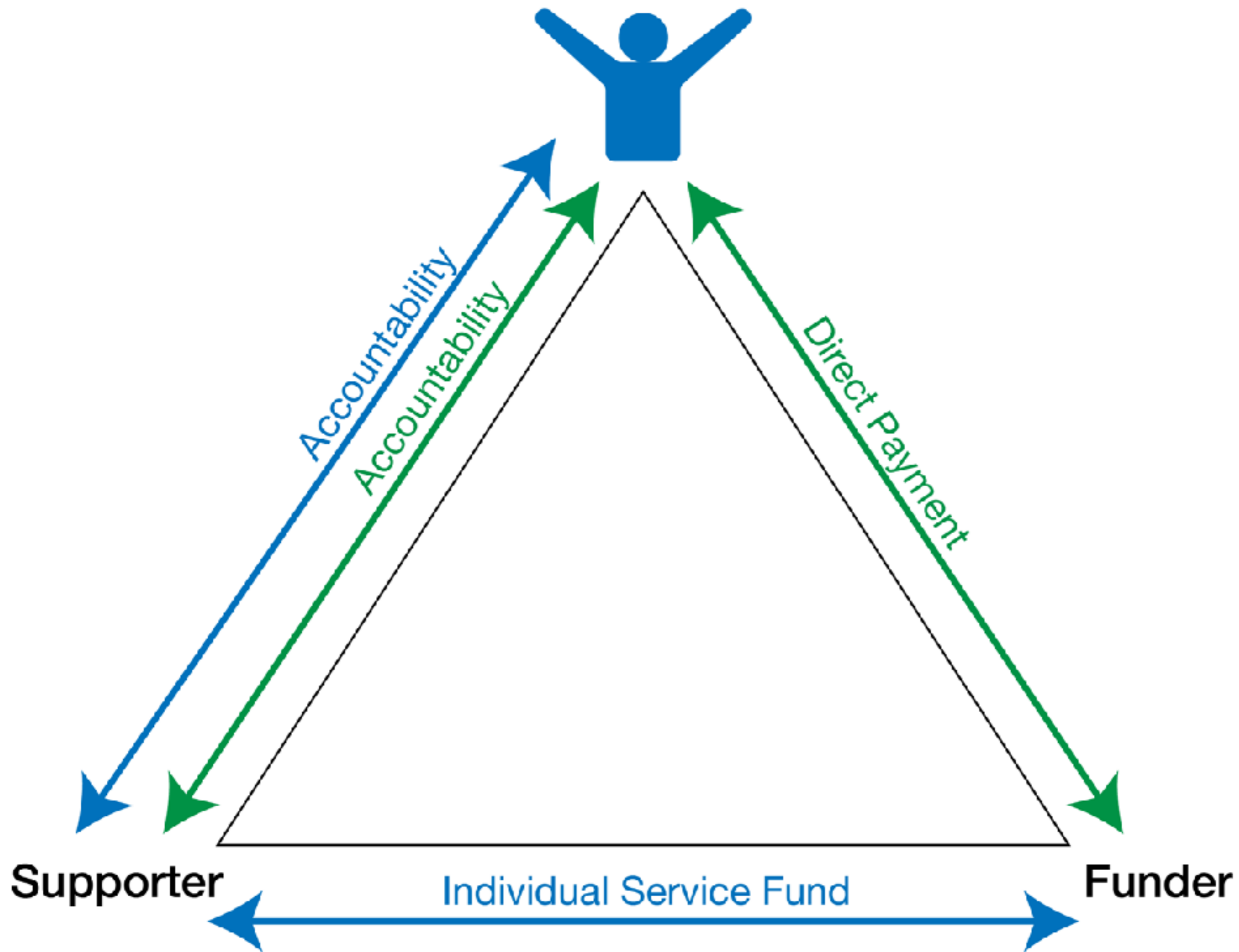


**Upfront budget  
allocation**

**Flexible  
support  
designed  
around  
the person**

**Used to  
achieve a  
good life  
not just  
a service**

**Decisions  
made as close  
to the person  
as possible**







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