

Getting involved with Making it Real

Organisation name
Crawford County Council Adult Social Care
Organisation type
Local Authority
Making it Real contact
Name: James Taylor Job title: Assistant Director Email: J.Taylor@crawfordcc.gov.uk Telephone: 01765 457942
Our co-production sponsors
<i>A sponsor is a person with lived experience/carer or group with whom you are working on Making it Real</i>
<i>If your organisation does not provide a direct service you can still provide details of person/people who can verify that the work has been co-produced.</i>
Our co-production sponsor is
Name and how to contact: Ellen Davies, a carer who chairs the Carers Strategy Group made up of other carers. She can be contacted through the contact details above.
What my organisation does to support people with care and support needs (100 words)
We undertake a range of statutory functions for residents 18 years and above who may need social care support to maintain or improve their wellbeing, and children and young people transitioning to adulthood.
<ul style="list-style-type: none">• Assessment, care and support planning• Providing aids to daily living and adaptations to residents homes• Providing some day and enablement services• Commissioning a range of care and support services to meet needs• Investigating and resolving safeguarding concerns
We commit to the following Making it Real themes (please mark all that apply)
Wellbeing and independence
Information and advice ✓
Active and supportive communities ✓
Flexible and integrated support
When things need to change
Workforce

What we will do to Make it Real (200 words)

We are working with health and community colleagues to an approach where people and communities take a leadership role in designing and delivering care and support in ways that are responsive to and respectful of the diverse communities that make up Crawford County.

We are currently developing a new Carers strategy and we think this would be a good place to start to use Making it Real and to introduce it to our strategic health partners and other areas of the council.

We are working with corporate colleagues to redesign the council website and think focusing on the *I* and *We* statements around information and advice would be helpful. We will share progress on how we adapt the website information.

Our other key focus is on building the capacity of our communities to respond differently to the needs of their residents and we intend to support the strategy with a community investment fund to enable this, commissioning a range of innovative projects

The *We* statements within 'active and supportive communities' will provide a natural focus for discussion and we think the *I* statements could be used within our tender for the Community Investment Fund as desired outcomes to be achieved.

How we will co-produce and with whom (100 words)

We know that we engage with residents well and they participate in a range of strategic boards and are responsive to questionnaires and surveys. We know we need to take a more co-productive approach.

Ellen Davies has networked extensively with family carers, and has participated in strategic work with us in the past, helping us to make sure the voice of carers is heard. We will work with Ellen on Making it Real so that we can support the new Carers Strategy to achieve good outcomes for families and carers. We have agreed to try this out working through our Carers Strategy Group, chaired by Ellen.

When will you complete this Making it Real project- 3, 6, 9 and 12 months?

12 months