Working together for care and support in the community that is right for you

Our plans until 2017

This is an EasyRead version of:

Working together for personalised, community-based care and support
A Partnership Agreement 2014-17
What is in this paper

To start

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What TLAP will do to make this work
To start

We are Think Local Act Personal, or TLAP for short.

We are a group of over 30 organisations working together with people using services, carers and family members to change adult health and social care.

Our work is about personalisation, that means care and support in the community that is right for you.

These are our plans saying what the important things to do are in the next 3 years.
They build on the things we have learnt in the last 6 years.

Government still wants care and support in the community that is right for you and is changing the law to help it happen.

We have now included the NHS and health care as more people get their own health money.

The law for children and families will change soon to give them more choice and control as well.
When we are short of money we need to work harder than ever to make care and support in the community that is right for you happen.

This plan says how we will do this by:

- having leaders in the community
- including other areas like health and people who pay for their own care
- making sure this way of care gives a better life for everyone, including people with very high needs.
Our ideas

Personalisation is about better, more independent lives, in stronger communities, not services.

We look at what people can do, not just when things go wrong.

By services and support working together it helps people live better lives, this could include:

- work

- learning
- better health
- meet new people
- being a part of the community and taking part.
What needs to happen next?

Some areas are working better than others.

We look at 4 areas to help them work better.

1. Helping communities stop problems from happening

   It is most important to stop problems from happening in the first place.

   This could be:
   
   - helping people so they don’t need a service at all or last for longer without one

   - helping the community help people at higher risk.
Some things have gotten better here but there is still more work to do.

People are still seen as what they cannot do rather than what they can do.

To change this we must:

- make sure leaders see their job as:
  - stopping problems from happening
  - helping people lead better lives
  - and being active in the community as citizens.
• get fewer people needing services by:
  
  o helping people stay independent

  o better housing

  o new technology

  o support from their peers
- make sure housing services do more to:
  - help people lead better lives
  - have safer housing for people of all ages
  - support carers and families to take part in their communities.
- better use of general services.
- have plans that include what people, carers, families and the community can do

- support health and wellbeing boards to lead on helping communities do more and do things we know work

- spend time and money sorting out the problem areas we know about like people going into hospital when they don't need to

- know about and support homecare services that can change to meet peoples needs and keep people independent in their communities
- looking after and supporting carers better

- thinking about what people want from life, their relationships and keeping families together

- making sure people with higher needs are able to have good support and do well in the community.
2. More choice and control

Choice and control means everyone having the information and advice they need and a choice of good support in their area.

People need to be able to plan and have control over their support money to spend it well.

The Care Act makes Personal Budgets the law for the first time.

Including Personal Health Budgets for people with problems that last a long time, a disability or mental health needs
There is still lots to do to make sure people using personal budgets also have real choice and control and a better life.

We have to get it right for everyone all of the time.

We must learn from what works and make sure that happens everywhere.

This means:

- having better information and advice so people understand more
• get professionals working in the same way helping people decide for themselves to get better lives

• help make sure people are in charge of their support

• cut red tape and make decisions about direct payments more quickly

• help more people with mental health needs use personal budgets
• use personal health budgets more with people who are likely to get the most from them

• help more people use Direct Payments and have more choice of what to buy with them

• have the help people need to buy services themselves or together with others

• make sure each area has a wide choice of good care and support services
• buy services that do what you want for people

• have more people use individual service funds

• involve people, carers and families properly in planning and checking care and support services.
3. **Support that is right for you**

We need to change support that fits people into a service to support that is right for each person.

Support needs to:

- be really good
- respect people
- treat people as individuals
- help people join in
- use what people can do
- know what people want
- be safe.
This means:

- having staff with the right attitudes who are able to get on well with people

- support staff to do things differently when it’s a good idea

- make sure everyone can plan support that is right for them and can change whenever they need it

- think about what all services have to offer and join together everything you have
• make sure personalisation works for people with high needs and keeps people independent

• think widely about what good support looks like

• get serious about working with people to plan their services.
4. Bring health and social care together

Health and social care needs to come together and still work in the best ways we know.

This will mean:

- joining health and social care together and making sure it’s what people need to live good lives
- change things that stop us working together
- using the chance, when local services are making changes, to include personalisation, working together and support in the community
• work in ways that bring the things professionals and services users know together

• use the ways we have of choice and control in health, care and other services

• bring monies from different pots together for each person

• getting services to support people with both health and social care so they do a better and cheaper job

• checking what people using care think about how it is going.
What TLAP will do to make this work

TLAP will:

- work to change national plans to help do the things in these plans
- have work making personalisation happen in some areas
- get our member organisations to do more
- do more to help people understand and work with Making it Real
• help make the Action plan that was agreed happen

• find ways around problems

• include children and young peoples issues in our work

• keep checking how personal budgets and personal health budgets are going
• learn more about what communities can do and tell Health and Wellbeing Boards about that

• support work in different areas around the country

• write things that will help local leaders do the things the Care Act says they should.
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Or you can visit our website: 
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