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Wiltshire Council  
Where everybody matters

# Adult Social Care Transformation



# What is Adult Social Care?

- Provided by the Council
- Adult Social Care supports people eligible under the Care Act 2014 who are over 18 years and have a learning disability, a mental health problem, a physical disability, a drug or alcohol problem or who are older and frail.
- Provides practical and emotional support but does not provide health care
- Services are means tested

# The situation in Wiltshire

- The local situation reflects the national picture
- Demand for adult care services is increasing:
  - People are living longer and that's a good thing
  - Some more complex needs among young and old adults
  - Carers – have new rights under the Care Act
- The need to provide a better service that supports people to stay healthier and happier and has a positive impact
- Pressure on budgets and resource, including workforce

# What are we doing to address these issues?

We have begun an ambitious programme of work to transform the way adult social care is provided in Wiltshire, to make it the best in the country

Our vision – Supporting independent lives in thriving and resilient communities

# What are we doing to address these issues?

We are looking at the whole adult care service, with a particular focus on:

- Prevention
- Promoting independence
- Safeguarding



# Prevention

- We want to work with communities to develop local support
- Our aim is for people to be more connected to their community, and to address social isolation and loneliness
- We want to have different conversations with people who contact us, and at an earlier stage
- We want to improve the information and advice that is available online

# Promoting independence

- We want to help people to stay well and healthy
- We want to develop a reablement service
- We want to work differently with care and support providers
- We want to integrate with health colleagues in the community
- We want to work closely with other partners, such as the NHS and the voluntary sector, to remove duplication



# Safeguarding (keeping safe)

- We want to strengthen joint working within safeguarding
- We want to use the skills of our more experienced staff more effectively



# Discussion: What can you tell us about the community you live in and from your experiences that can help us?

- What's working?
- What's not working?
- What would make a difference?
- How can we work together to improve things?



# Finally...

We would be happy to come back to speak with you again and provide further updates if you would like us to.

If you are someone who uses adult care services, or are a carer, and would like the opportunity to be further involved in this work, we have a representative from Wiltshire and Swindon Users Network here who will take your details.

# Thank you