

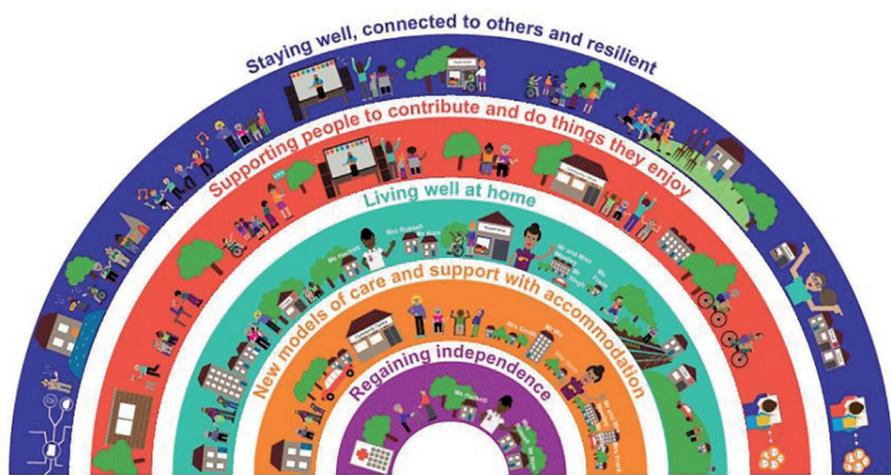
TLAP HIGHLIGHTS 2019/20



Our vision for the future is social care that values people's experience and strength and supports them to live good lives.

OUR AIMS IN 2019/20

- Convening and harnessing the expertise, experience and influence of the TLAP partnership and wider sector to explore and adopt new approaches to high quality, person and community-centred models of support.
- Informing and influencing national and local policy.
- Modelling co-production in partnership with the National Co-production Advisory Group (NCAG), bringing together people with lived experience, providers and commissioners.



Innovations in community-centred support

OUR KEY ACTIVITIES

- Launching the popular directory of Innovations in community-centred support, showcasing organisations that are having a positive impact on people's care and support at local level
- Promoting our flagship approach Making it Real, with more national partners signifying their commitment to get better at personalisation
- Starting work with CQC on developing a single shared view of quality underpinned by Making it Real, linked to Quality Matters
- Adding an international dimension to our work – joining the International Initiative for Disability Leadership, meeting delegations from South Korea and the Australian Royal Commission
- Working with others to increase our impact - including aligning with Social Care Future, contributing to LGA's High Impact Change Model,

- partnering with SCIE and Shared Lives Plus on the new Social Care Innovation Network
- Publishing guidance on the use of payment cards, a series on good self-directed support, hosting TLAP events and speaking at conferences to promote co-production and transformation.

'I just wanted to drop you a line to say I really love the directory TLAP launched today. It's so thoughtfully put together and looks beautiful too!'
TLAP partner

'TLAP is the embodiment of an effective network.'
TLAP partner

Think Local Act Personal (TLAP) is a national partnership of over 50 organisations committed to personalisation and community-based health, care and support.

GETTING THE MESSAGE OUT

We increased our digital offer, with new emphasis on webinars, podcasts and LinkedIn

Podcasts

Podcasts 2019/20

10

Podcasts 2018/19

3

Blogs

Blogs on TLAP website 2019/20

42

Blogs on TLAP website 2018/19

17

Twitter

Followers March 2020

10,930

Followers March 2019

9,800

Newsletter subscribers

March 2020

4,326

March 2019

3,413

'Great podcast from @TLAP1 ! Essential listening for social workers and social care workers.'
Chief Social Worker

Events, webinars and presentations

Presentations at third party events 2019/20

26

Presentations at third party events 2018/19

10

2019/20
338 people signed up for 4 TLAP webinars

Attendance at TLAP events 2019/20

428*

Attendance at TLAP events 2018/19

508

*Some later events were cancelled due to Covid-19

'It was a great day to be part of – thanks for putting on such a thought provoking agenda.'
TLAP partner

'Some really useful information which will be of use both professionally and personally.'
Webinar attendee



CO-PRODUCTION

Co-production is central to TLAP's ethos. The National Co-production Advisory Group (NCAG) consisted of 21 people with lived experience, whose aim is to influence national policy and promote co-production.

Contributions from NCAG members to national policy development 2019/20

9

Contributions from NCAG members to national policy development 2018/19

7

NCAG also worked independently with 6 local councils creating bespoke workshops on co-production and Making it Real.

'I just wanted to say WOW!! Thank you for your giving your time, your honesty, vulnerability, passion and challenge over the last few months.'
Head of adult social care, Shropshire council

TLAP TEAM

Caroline Speirs, Linda Doherty, Tim Parkin, Sanchi Murison, Cat Duncan-Rees, Sara Zmertych, Martin Walker, Natasha Burberry, Emily Thomas
TLAP Chair
Clenton Farquharson, MBE
NCAG Chair
Sally Percival

Below: TLAP team before social distancing

