OUR AIMS IN 2019/20
• Convening and harnessing the expertise, experience and influence of the TLAP partnership and wider sector to explore and adopt new approaches to high quality, person and community-centred models of support.
• Informing and influencing national and local policy.
• Modelling co-production in partnership with the National Co-production Advisory Group (NCAG), bringing together people with lived experience, providers and commissioners.

INNOVATIONS IN COMMUNITY-CENTRED SUPPORT

OUR KEY ACTIVITIES
• Launching the popular directory of Innovations in community-centred support, showcasing organisations that are having a positive impact on people’s care and support at local level
• Promoting our flagship approach Making it Real, with more national partners signifying their commitment to get better at personalisation
• Starting work with CQC on developing a single shared view of quality underpinned by Making it Real, linked to Quality Matters
• Adding an international dimension to our work – joining the International Initiative for Disability Leadership, meeting delegations from South Korea and the Australian Royal Commission
• Working with others to increase our impact – including aligning with Social Care Future, contributing to LGAS High Impact Change Model, partnering with SCIE and Shared Lives Plus on the new Social Care Innovation Network
• Publishing guidance on the use of payment cards, a series on good self-directed support, hosting TLAP events and speaking at conferences to promote co-production and transformation.

GETTING THE MESSAGE OUT
We increased our digital offer, with new emphasis on webinars, podcasts and LinkedIn

Podcasts
- Podcasts 2019/20: 10
- Podcasts 2018/19: 3

Blogs
- Blogs on TLAP website 2019/20: 42
- Blogs on TLAP website 2018/19: 17

Twitter
- Followers March 2020: 10,930
- Followers March 2019: 9,800

Newsletter subscribers
- March 2020: 4,326
- March 2019: 3,413

Events, webinars and presentations
- Presentations at third party events 2019/20: 26
- Presentations at third party events 2018/19: 10
- 2019/20: 338 people signed up for 4 TLAP webinars
- Attendance at TLAP events 2019/20: 428*
- Attendance at TLAP events 2018/19: 508
- *Some later events were cancelled due to Covid-19

CO-PRODUCTION
Co-production is central to TLAP’s ethos. The National Co-production Advisory Group (NCAG) consisted of 21 people with lived experience, whose aim is to influence national policy and promote co-production.

Contributions from NCAG members to national policy development 2019/20: 9
Contributions from NCAG members to national policy development 2018/19: 7

NCAG also worked independently with 6 local councils creating bespoke workshops on co-production and Making it Real.

‘I just wanted to say WOW!! Thank you for giving your time, your honesty, vulnerability, passion and challenge over the last few months.’
- Head of adult social care, Shropshire council

‘TLAP is the embodiment of an effective network.’
- TLAP partner

‘I just wanted to drop you a line to say I really love the directory TLAP launched today. It’s so thoughtfully put together and looks beautiful too!’
- TLAP partner

‘It was a great day to be part of – thanks for putting on such a thought provoking agenda.’
- TLAP partner

‘Some really useful information which will be of use both professionally and personally.’
- Webinar attendee

Think Local Act Personal (TLAP) is a national partnership of over 50 organisations committed to personalisation and community-based health, care and support.