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# **Co-operative Commissioning – helping co-operatives and social enterprises to thrive.**

Think Local Act Personal, 29.09.2022

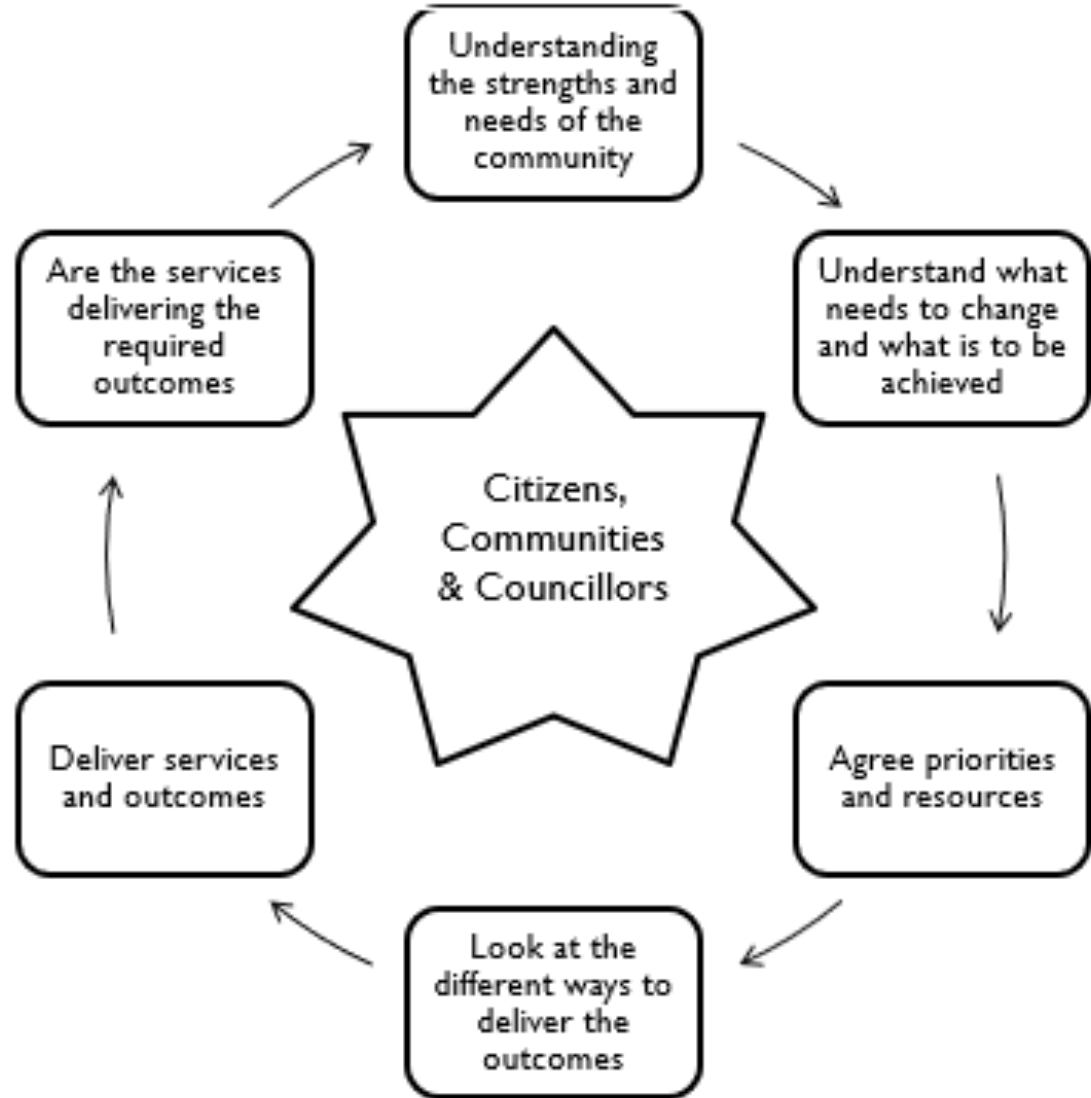
Jonathan Downs, Corporate Policy Lead, Oldham Council



# Co-production

**The Nuts and Bolts of Co-operative Commissioning**

# What is Co-operative Commissioning?



# Achieving Better Outcomes Through Co-operative Commissioning

- Helps **prevent poor outcomes by understanding what people want** – though as always, it's what you do with this knowledge that counts.
- **Promotes choice and control** through resident led commissioning.
- Manages demand by **utilising the natural and local assets of residents and communities**.
- **Builds engagement and trust** in public service delivery.
- **Drives social innovation** and social value in public services.
- Promotes partnership working and **makes the best use of partners strengths**.

# Newham Co-Production Forum (Adults)

Working together with customers and staff on the design, commissioning, delivery, monitoring and evaluation of services in Newham.

## Supported by Co-Production Principles

- equality (everyone has skills and experience to offer)
- diversity (and inclusion)
- accessibility
- reciprocity (recognition and reward)



# FUNDING

TRAINING  
PUBLICITY  
CAMPAIGNING

Sharing

FUNDING with other organisations

Manchester  
WORKING TOGETHER NETWORK

# MANCHESTER

# PARENT CARER

# FORUM

Parent Champions  
DEMYSTIFYING THE LOCAL OFFER



TAILORED INFORMATION, ADVICE & SUPPORT CAN INCREASE STRENGTH & KNOWLEDGE

WHERE IS THE COUNSELLING?

WHAT ARE MY RIGHTS?  
I need HELP!

I want to TELL THEIR STORY

I'm a rep for the CHINESE COMMUNITY

# SUPPORT

# ISOLATION

MAKE SURE INFORMATION IS ACCESSIBLE

# EDUCATION

SENCO'S NEED TO BE WELL TRAINED

SCHOOL FINES £ UNAUTHORISED ABSENCE  
MY CHILD IS SICK! BELIEVE ME!

# CONFIDENCE

# DENIAL

wellbeing for carers

# STIGMA

Connection we can STRENGTHEN EACH OTHER

# COMMUNICATION

WWW.MORETHANMINUTES.CO.UK @visualminutes

By

AL OFFER!

WE FEEL IT, WE LIVE IT!

my child's voice needs to be heard!!

WE NEED TO COLLECT ALL OF THE VOICES

LSSS

HIMMAT

AUTIZMA

SMSG

Chinese Health Information Centre

Talbot House

TO GIVE TO THE COUNCIL

I sit on a Specialist School Board I try to AFFECT POLICY

WE FEEL IT, WE LIVE IT!

my child's voice needs to be heard!!

WE NEED TO COLLECT ALL OF THE VOICES

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MEILAND

Manchester WORKING TOGETHER NETWORK

MANCHESTER

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FORUM

Parent Champions DEMYSTIFYING THE LOCAL OFFER

WOW

Facebook Friends

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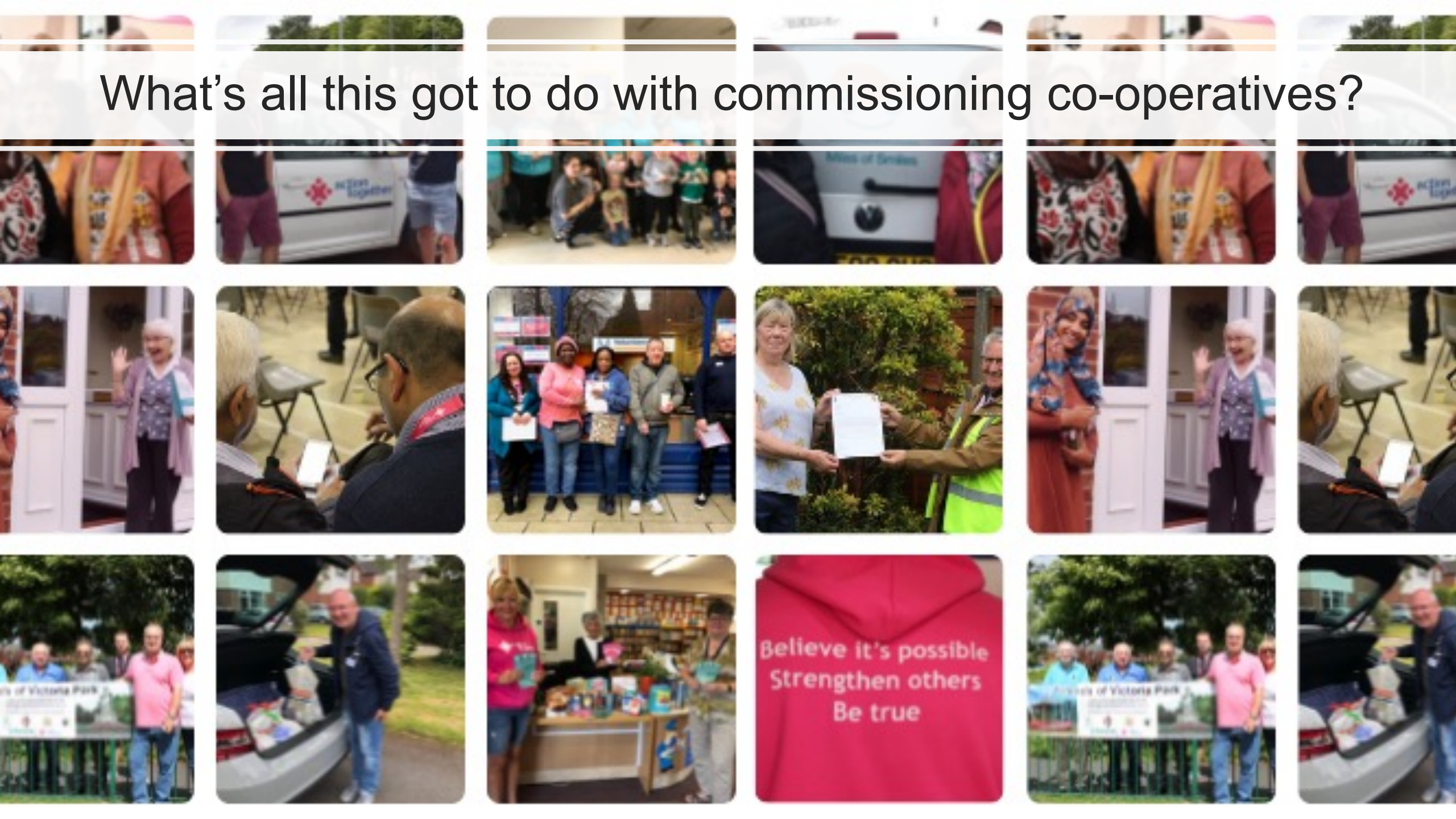
wellbeing for carers

STIGMA

COMMUNICATION

MEILAND

# What's all this got to do with commissioning co-operatives?





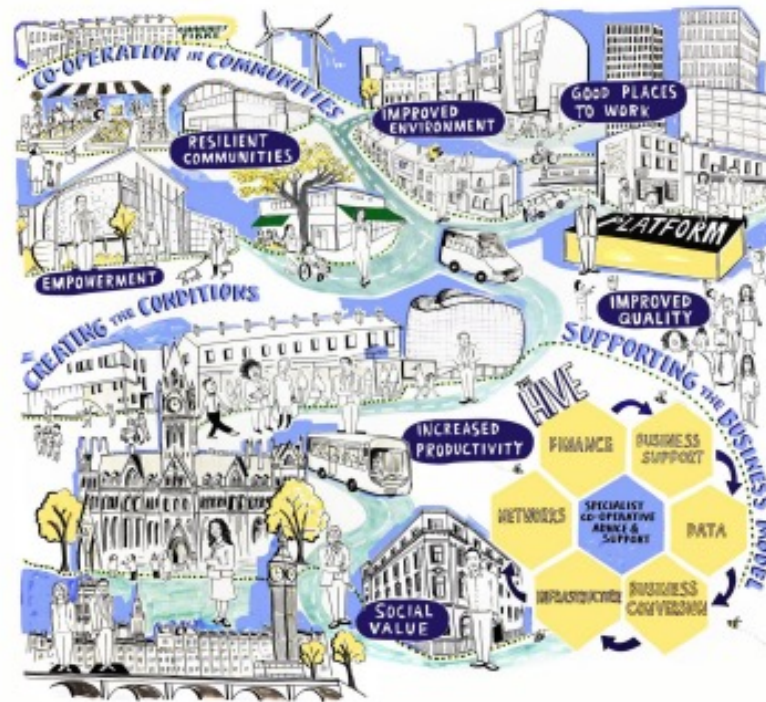
ECO DEPOT ▶



# A Co-operative Greater Manchester

People and Communities  
Working Together to Improve  
the Environment, Create Good  
Jobs and Sustainable Growth

A report of the Greater Manchester Co-operative Commission





# Choices 4 Doncaster

Building a care and support co-operative

Martin Walker, Policy Advisor, Think Local Act Personal

# Building a care and support co-operative

How did we come about (maybe more WHY we came about)

Getting going - and being supported to get going

Where we are now, what we've learned, and where next

# How and why we came about

## A landscape of legacy

Council restructure

Engagement and community development

Market facilitation and commissioning activity

Process improvement - social work, systems and digital

# A crazy idea

Community Led Support - the answer lies with the community itself

Collaboration - It's usually clear who can and who cannot collaborate

Co-production - People are the building blocks of community

Connecting - A rights based approach

Core functions

- Information

- Navigation

- Championing choice

- Market facilitation

A spin out?

# Form follows function

Bringing people together

Establishing shared values and beliefs

Being clear about what we thought was needed

Finding a form

# A read across - social care and co-operatives

Equity

Equality

Self-help

Self-responsibility

Solidarity - together we are stronger



# Getting going

Multi - stakeholder co-operative company

We are an enterprise

Customers - people led

Producers - community businesses, workers

Community supporters

Help from co-op UK

The Hive

Sheffield Development co-op

# Where are we now and what we learned

Covid got in the way

Commissioners got more in the way - maybe we're ready now?

Collaboration has lasted - making it real

Customers have benefitted

Co-op members have built their own enterprises

Councils nearby got our ideas and have supported and nurtured them

# Where next

Ready to try again

Co-op

Council

Community

Learning from members experiences elsewhere

Demonstrating it can work

Lessons from getting this going elsewhere